

## Masterplug Limited Warranty

Limited Warranty ("Warranty"): Subject to the exclusions set forth below, Luceco Inc. ("Luceco") warrants that Masterplug products ("Products") will be free from defects in with the specifications set forth in the documentation published or provided with the Products ("Specifications") for the applicable period and subject to the terms and conditions from the date of shipment ("Warranty Period").

LUCECO warrants cataloged Masterplug products manufactured by LUCECO against defects for a maximum of three years from the date of the original shipment from LUCECO. At LUCECO's option, any product proven to be defective within the warranty period described above will either be repaired with the same or a functionally equivalent Product(s) or component part(s), replaced, or credited. LUCECO reserves the right to replace defective products or components utilizing the same or functionally similar products that are new, repaired or reconditioned.

The original purchaser shall be responsible for all costs of packaging and shipment of the replacement Masterplug Product or part to and from LUCECO's factory. Furnishing of a replacement Masterplug Product or a replacement part under the terms of this Limited Warranty shall not begin a new warranty period related to such replacement Masterplug Product or part but rather shall be limited to the original warranty period associated with the defective product. LUCECO WILL NOT HONOR ANY WARRANTY CLAIM WITHIN THE THREE YEAR WARRANTY PERIOD WITHOUT PRIOR WRITTEN APPROVAL. LUCECO will not honor a cash reimbursement claim to cover material charges for replacement material outside the first year from date of shipment. Contact our service department at <http://www.masterplug.com/us> in order to obtain approval. This Warranty extends only to the Product(s) as delivered to, and is for the sole and exclusive benefit of, the original end user of the Product(s) at the original location. This Limited Warranty extends only to Masterplug's original purchaser. This Warranty may not be transferred or assigned by the original end user. This warranty only covers items manufactured by LUCECO. Warranty claims must be submitted in writing within 30 days of discovery of the failure or defect to an authorized Luceco technical support or customer service representative. The above warranty does not include components or products not manufactured by LUCECO. These items carry the warranty of their respective manufacturers. Assistance with warranty claims for any such component(s), and/or copies of each applicable manufacturer's warranty, may be obtained from an authorized Luceco post-sales or customer service representative.

Masterplug Products must be inspected and maintained at least annually. Maintenance of structural and electrical components must be conducted on a regular basis to ensure a safe and attractive product. Luceco will not be responsible under this Warranty for any substantial deterioration in the Product finish that is caused by failure to clean, inspect or maintain the finish of the Product(s). LUCECO cannot warrant its products against severe conditions. During the Limited Warranty period some fading, staining or chalking of the finish may occur. This is normal aging for the finish, is not a manufacturing defect, and is not covered by this Limited Warranty.

LUCECO will warrant Masterplug products provided products are properly installed following the directions in the product's installation instructions, in their intended application and used in compliance with all applicable local, state and national safety regulations and codes, including, but not limited to, the current edition of The National Electric Code (NEC), the Standards for Safety of Underwriters' Laboratory, Inc. (UL), or the standards for the

American National Standards Institute (ANSI). LUCECO will not warrant products damaged due to installer connections and/or user errors.

Both limited warranties only cover items manufactured by LUCECO. The above limited warranties also do not include equipment and components not manufactured by LUCECO (See above limited warranties.) The Limited Warranty also excludes damage or failure caused by acts of nature; exposure to adverse or hazardous chemicals or other substances; falling objects; explosion; fire; vandalism; civil disturbances; failure of third party devices connected to the Luceco fixture; animal or insect activity; power surges; improper power supply; electrical current fluctuations, including under/over voltage or under/over current; excessive ambient temperatures; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the product; use of reactive cleaning agents and/or harsh chemicals to clean the products; misuse or abuse in application (see product spec sheets for application guidelines), or any other such occurrences beyond LUCECO's control are also not warranted. No charges for rental of equipment, travel time or labor will be accepted. This Limited Warranty excludes, among other items, reimbursement for inconvenience, field labor, providing access to products (scaffolding, lifts, reinstallation, etc.), removal, loss of use, damages arising from product failure, or any other costs or expenses. THIS WARRANTY IS VOID WITH RESPECT TO ANY PRODUCT IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT WAS DESIGNED OR IF ANY REPAIRS OR ALTERATIONS ARE MADE BY ANY PERSON NOT AUTHORIZED BY LUCECO IN WRITING.

LUCECO shall claim the warranty to be null and void if the product fails due to circumstances beyond its control including damage during shipping, handling, unpacking, or installation; damage caused by moisture or other contaminants entrapped between protective packaging materials and coated surface, thus constituting improper storage, prior to placement in service; damage or failure caused by acts of nature; falling objects; external forces; explosion; fire; or any other such occurrences beyond LUCECO's control.

LUCECO reserves the right to examine all products and/or any associated component to determine the cause of failure and pattern of usage. LUCECO may require the material be returned to LUCECO, as part of the evaluation process. LUCECO reserves the right to be the sole judge as to whether any items and components are defective and or covered under this warranty. LUCECO shall have the option, in its discretion, to 1) instruct the purchaser to ship the LUCECO Product, or any part thereof, to LUCECO at the purchaser's expense, 2) to have its designated agent inspect the product at the original purchaser's premises, or 3) to require the original purchaser to supply to LUCECO digital photographs of the defective LUCECO LED Product, or any part thereof.

No modification of this Limited Warranty shall be in effect unless issued in writing and signed by LUCECO's authorized factory representative. No agent, salesperson, distributor or dealer is authorized to change, modify or extend the terms of this Limited Warranty in any manner. If the original purchaser, or subsequent purchasers, issues a warranty to its customers that differs from this Limited Warranty, such warranty shall not amend or modify this Limited Warranty and LUCECO shall not be responsible for any portion of the original purchaser's, or subsequent purchaser's, warranty.

LUCECO reserves the right to make modifications or changes to any of its products, pricing, Limited Warranty and Terms and Conditions without prior notice.

This Warranty supersedes all previous warranties. Effective Date: 3-2-2017